

**ONE GLOBAL TEAM. ONE FOCUSED GOAL: YOUR SUCCESS.**

We have a world-class, IP-based network. We can deliver your voice, video and data traffic virtually anywhere on the planet – quickly, securely, reliably. But more than that, we have a global team of telecommunications professionals dedicated to helping your business grow and succeed.

Consistently, independent surveys demonstrate that our customer service and our employees are the key reasons companies do business with Global Crossing. These surveys indicate that we currently provide the best customer service in the industry. We are continually striving to do even better; it's a promise to our customers.

Our premier support, coupled with our IP-based network and our local, regional and global presence, allows us to provide you an individualized approach that can help improve your financial performance. From legacy system support to a fully converged, fully managed, seamless IP-based solution, Global Crossing is able to help your business succeed.

Presently, Global Crossing is helping 40 percent of Fortune 500 companies, as well as 700 carriers, mobile operators and ISPs worldwide to succeed. Because of our world-class network, our range of IP-based solutions and the expertise and dedication of our employees, we believe we are the best alternative for serving your needs.

**THE VALUE WE WILL BRING TO YOU**

We embrace our stature in the industry as being fast, flexible and focused. Global Crossing excels at building customer relationships because we have an unparalleled focus on our customers for a consistent, positive experience. Our customer feedback tells us this; they praise our keen understanding of how communication services affect their businesses; our flexible approach; and the high quality of service and support that we provide.

Our keen understanding of how communications solutions can help businesses succeed comes from our experience and expertise in IP-based, converged services. The Global Crossing network was designed and built for IP and the convergence of voice, video and data traffic.

As the first company with MPLS directly on our DWDM platform, we are leaders in global, MPLS-based IP and VoIP services with more than five years of experience delivering these next-generation solutions. Global Crossing was also the first global communications provider with IPv6 natively deployed in both its private and public backbone networks. This experience and expertise translates to quality and reliability – based on network performance statistics, we consistently maintain a “five nines” level of quality.

Across this world-class network, Global Crossing delivers industry-leading, cost-effective, converged IP solutions that complement your existing network. We offer our enterprise customers a full suite of regional and global value-added solutions ranging from IP connectivity and business continuity, to fully owned and operated managed solutions. And to our carrier and service provider customers, we offer a full suite of regional and global solutions comprising Data Transport, Voice, IP and Collaboration.

Our flexible service options allow you to focus on your own high-priority business initiatives, while leaving all, or part, of the day-to-day management of your communications to Global Crossing. This makes us the best viable alternative to what our competitors can offer you today – whether it's as your primary provider or a back-up provider.

We have the network, and we have the global reach. But, more than that, we have the best people in the industry dedicated to helping your business grow. Time after time, our customers cite our employees as the reason they do business with Global Crossing.

Please contact Global Crossing to find out how our employees can make the difference in your customer experience for the better. Don't take our word for it; see for yourself – for your success.